

## Clinic Protocols and Patient Infection Control Guidance. (16/05/2020)

**Please Note:** Every patient is triaged over the phone to ensure they do not have symptoms of coronavirus themselves or in their household.

### If you are coming for a face to face appointment:

- Please ensure that if you have new symptoms which relate to the coronavirus (or one of your household has symptoms) in the time between the triage conversation and the appointment you need to cancel the appointment. There is no charge for cancellation.
- Patients are asked to remain in their car or be waiting outside the clinic until I ask them to come into the clinic. Please follow social distancing advice while outside the house.
- I will ask you to decontaminate your hands before entering the clinic with alcohol rub provided.
- If appropriate I will give you a mask to wear.
- I will be following the [enhanced guidance](#) for PPE which includes the mandatory use of gloves and aprons with each patient and risk assessment for the use of surgical masks and eye protection. Currently I am proposing to use these for all patients for the time being.
- All donning and doffing of PPE will be done in accordance with Public Health England [guides](#) .
- The skylight will be open to allow air circulation so it maybe helpful to bring warm clothing for when you are lying down.
- All surfaces will be disinfected after every patient has left the consulting room and before the next patient enters the room including plinths, pillows, desks, door handles and any other surfaces the patient or myself may have come into contact with. I will be following the [flowchart](#) as recommended by Public Health England.
- I will have separate clinic clothes and these will not be worn in my household between patients. They will be washed daily, separately from household items.
- All clinic waste is double bagged, kept away from all other rubbish for at least 72 hours, and then it can be picked up by the local authority.
- Payment can be made online while booking or we can arrange a bank transfer via BACS after the appointment.